

Mission

To provide and facilitate access to free, compassionate, quality health care for children and adults who are otherwise unable to access such services.



Vision

The Free Clinic of SW Washington is the largest regional provider of limited free urgent medical, dental preventative health care, education and referral services to the uninsured. Our services are provided by volunteer healthcare professionals and highly qualified, non-medical volunteers and professional clinic and support staff. The Free Clinic is funded by private donations including patient donations, grants and strategic partnerships.



Values

- Respect all people.
- Ensure confidentiality at all times.
- Support positive working relationships.
- Provide quality and compassionate services.
- Embrace continuous improvement.
- Communicate openly and regularly.
- Teamwork: be present, productive and supportive.



Free Clinic
of SW Washington

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Vancouver, WA 98661
(360) 313-1390
info@freeclinics.org
www.freeclinics.org

2009 - 2010 Annual Report



Free Clinic
of SW Washington

Compassion in Action

FREE CLINIC BOARD OF DIRECTORS

Steve Ebert, MD - *President*

Kaiser Permanente

Ron Bertolucci - *Vice President*

First Independent

Karey Schoenfeld, CPA/JD - *Treasurer*

Ferguson & Schoenfeld, PLCC

Todd Horenstein - *Secretary*

Vancouver School District

Phil Baker, CPA

The Vancouver Clinic

Diane Buelt

Legacy Salmon Creek Medical Center

Stan Freidberg, MD

Retired, The Vancouver Clinic

Jeff Fries, OD

Vancouver Eye Care

Peter Lubisich IV, DDS

Vancouver Pediatric Dentistry

Alan Melnick, MD, MPH

Clark County Public Health

Joe Ness, RPh

Southwest Washington Medical Center

John Nusser, MD

Family Medicine of Southwest Washington

Bruce Paris

Retired, Umpqua Bank

Maryann Schwab, CHC

Kaiser Permanente

Gene Sakai, DMD

Sakai Dentistry

Barney Speight

Oregon Health Authority

Michael Strickland, RPh

Fred Meyer

Tom Tucker

Retired, Vancouver Heights Church

Sally Williams, MD

The Vancouver Clinic

FREE CLINIC STAFF

Barbe West

Executive Director

Patrick Callahan

Clinic Director

April Hall

Dental Van Coordinator

Kacey Humbert

Project Access Patient Care Coordinator

Dani Leis

Volunteer & Community Outreach Manager

Fran McNa

Dental Program Manager

Haley Overton

Marketing & Communications Coordinator

Julia Ross

Project Access Patient Care Coordinator

Zac Sanders

Dispensary Coordinator

Frances Sandoval

Medical Office Coordinator

AMERICORPS VOLUNTEERS

Eilizabeth Fitzgearld

Medical Program Coordinator

Mitch Hustad

Dental Coordinator & Project Access Assistant

Russell Stuart

Volunteer Coordinator & Project Access Assistant

“I want to thank all of the volunteers here for their selfless time, energy and kindness. When you don't feel good a simple smile can make the difference.”

- A Patient

Fulfilling the Mission

PLATINUM PARTNER (\$75,000 AND ABOVE)

Kaiser Permanente
M.J. Murdock Charitable Trust

GOLD PARTNER (\$25,000 - \$74,999)

Columbia United Providers
Flour Bin Foundation
Kind Heart Free Spirit Foundation
Meyer Memorial Trust
Providence Health System

SILVER PARTNER (\$10,000 - \$24,999)

Anonymous
Firstenburg Foundation
Legacy Salmon Creek Medical Center
Ronald McDonald House Charities
of Oregon and SW Washington
Southwest Washington Medical Center
Al & Ladda Toelkes
United Way of the Columbia-
Willamette

BRONZE PARTNER (\$5,000 - \$9,999)

Anonymous
Beaches Restaurant
Craig Bowen & Esther Diez
Direct Relief International
Dr. Susan & Jeff Davis
Dr. Stan & Colleen Freidberg
Hansen Family Fund of the Community
Foundation for Southwest Washington
Jerry & Anne John
Allan & Sandra Kirkwood
Jim & Kay McClaskey
Jim & Melanie Milner
Saffron's Specialized Medical
Southwest Washington Medical
Center Medical Staff Funds
John & Lois Tennant
Tennmax America, Inc
The Vancouver Clinic
Dr. Sally Williams & Steve Weary

BENEFACTOR (\$2,500 - \$4,999)

Dr. Charles & Joyce Carter
Combined Federal Campaign
Cost Less Auto Parts
Fort Vancouver Nurses Association
Hidden Charitable Trust
Patrick Hortsch
International Air and Hospitality
Academy
Kirkwood & Kirkwood, Inc.
Physicians Insurance A Mutual
Company
Edward & Cherry Shaw
Wells Fargo Financial Advisors
Ann Wheelock & David Lund
Jay & Diane Zidell

INVESTORS (\$1,000 - \$2,499)

Mary Anderson
Anonymous
Bachelorview Partnership
Dr. Gerald & Lori Bader
Marjorie Beall
Beautiful Savior Lutheran Church
Dr. J. Bruce & Elizabeth Bell
Dr. Todd & Joan Berinstein
Dr. Keith Bernstein &
Ms. Sandrine Halka
Broughton & Kelley Bishop
Brett & Patti Bryant
Ann Bump
Dr. Otis & Janice Burris
Charles & Joyce Carter Family Fund of
the Community Foundation for Southwest
Washington
Cascade Heart
Cascadia Women's Clinic
Larry & Marion Cassidy
William & Mary Ann Cone
Dr. Lyall & Phyllis Crary
Dr. Sharon & John Crowell
Dr. Paul & Lisa Dally
Dr. Stephen & Grete Ebert

James L. Fenske & Linda Cochran
First Independent
First Presbyterian Church
First United Methodist Church
Dr. John Fowler & Colleen Walker
Ft. Vancouver Nurses Association
Leonard & Bonnie Graham
Dr. John & Mari Greves
Dr. T. D. Hayes & Lynda Wood
Marla & Wayne Heikkala
Steve & Jeanne Hix
Rick & Joyce Hood Family Advised Fund
of the Community Foundation for Southwest
Washington
Todd Horenstein
Huron Consulting Services
Lynsey Kallio
Dennis & Julie Kampfer
Lee & Connie Kearney
Judith Kozicki
Duane & Margaret Lansverk
Michael & Nien-Wei Liu
Dr. Peter & Michelle Lubisich
Jim & Kay McClaskey Family Fund of
the Community Foundation for
Southwest Washington
Dr. Jay Miller & Elise Menashe
Molina Healthcare
Dr. Frank D. Mossman
William & Rosemary Nelson
James & Mary Olichwier
Dr. Gary & Dana Ostenson
Peet's Coffee & Tea
Ron & Terry Prill
Carolyn Propstra
Roots Restaurant & Bar
Karey Schoenfeld & Brian Ridderbush
Schwab Charitable Fund
Drs. Joe Shen & Dorothy Pao
David & Cecilia Smith
St. John's Presbyterian Church
Betsy Strong
Drs. Robert & Susan Tenold
Mary Ann Thimmes
Dr. Katherine & Roger Vaughn

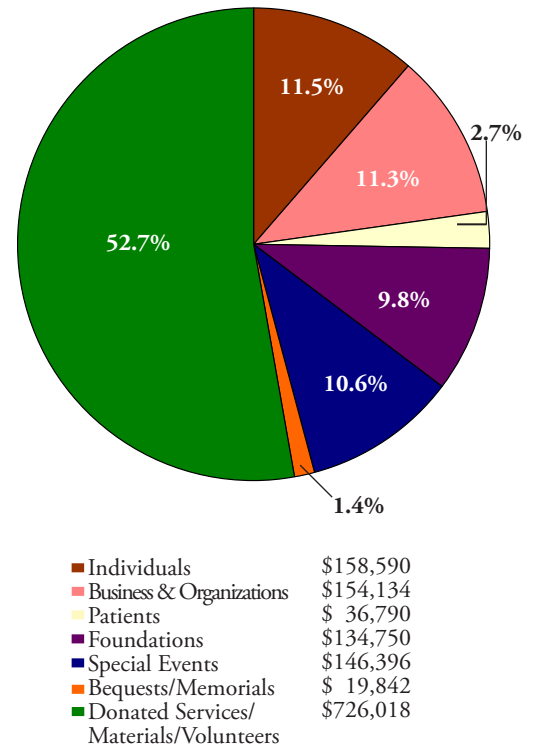
Using Resources Responsibly

Statement of Financial Position

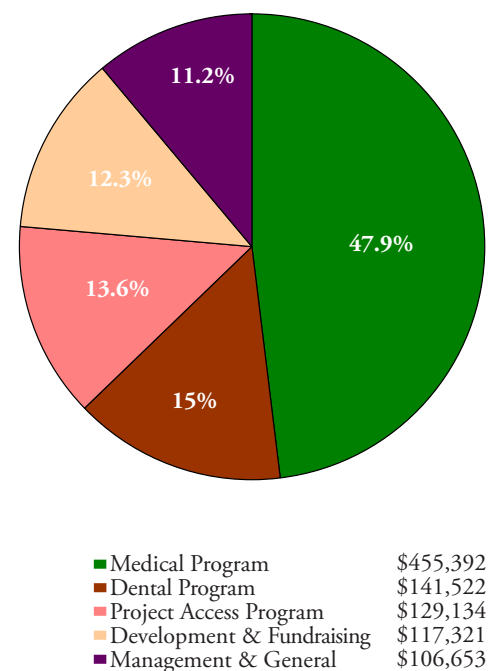
June 30, 2010

ASSETS	
Current Assets	
Cash and Cash Equivalents	\$ 436,228
American Funds Investment Account	\$ 175,769
Grants Receivable	\$ 108,835
Prepaid Expenses	\$ 26,615
Total Current Assets	\$ 747,447
Noncurrent Assets	
Endowment Investments	\$ 216,812
Equipment	\$ 553,448
less accumulated depreciation	(\$ 293,340)
Leasehold Improvements	\$ 591,526
less accumulated amortization	(\$ 157,775)
Total Noncurrent Assets	\$ 910,671
Total Assets	<u>\$1,658,118</u>
LIABILITIES AND ASSETS	
Current Liabilities	
Accrued Payroll	\$ 19,051
Accounts Payable	\$ 10,153
Accrued Vacation Payable	\$ 12,955
Total Liabilities	\$ 42,159
Net Assets	
Unrestricted:	
Available for General Operations	\$ 214,976
Board-Designated Reserves	\$ 108,312
Net Investment in Fixed Assets	\$ 693,860
Subtotal - Unrestricted	\$1,017,148
Temporarily Restricted	\$ 390,311
Permanently Restricted - Endowment	\$ 208,500
Total Net Assets	\$1,615,959
Total Liabilities and Net Assets	<u>\$1,658,118</u>

GIVING BY CONSTITUENCY



ORGANIZATIONAL EXPENSES



Making a Difference



This past year, the Free Clinic of Southwest Washington was recognized by the Vancouver Business Journal as “Non-Profit of the Year” in Clark County. This award can be attributed to:

- 600+ active professional and non-medical volunteers who shared their knowledge and talents and gave 24,048 hours of service to improve patient’s lives;
- 615 donors, organizations and foundations who provided the financial and in kind resources needed to care for uninsured individuals in our community;
- Ten dedicated staff who were committed to coordinating the Free Clinic programs and services, and
- A strategic board of directors who is ensuring a sustainable organization for the future.



It takes dedicated people with diverse talents, knowledge and resources to fulfill the mission of the Free Clinic of Southwest Washington. Twenty years ago, Dr.

Sam Beall and his friend, Father Ed Rankin, saw a need for a clinic that served low-income uninsured families and the Free Clinic was established. Today, in these challenging economic times, we continue to respond to the needs of individuals who have no other access to health care. In 1991, there were 890 patient visits at the Free Clinic; in 2009, medical and dental patient visits increased to 10,959. Services include medical and dental urgent care, vision care, health screenings, medication assistance, immunizations and dental preventive care for children. In addition, 434 patients received specialty care through our Project Access program and the generosity of over 300 specialty physicians and health system partners in our community.

As we look to the future, the Free Clinic board of directors and management team are assessing the changing health care environment and are prepared to adapt services and programs in order to continue to meet the needs of individuals who have no other access to health care in our community.

We are grateful for the community’s support and commitment to sustaining the mission of the Free Clinic. Together we can make a difference in the lives of those we serve.

Steve Ebert, MD
President, Board of Directors

Barbe West
Executive Director

Responding to

MEDICAL PROGRAM

598 volunteers delivered quality medical services

- 481 Urgent Care Volunteers
- 71 Immunization Volunteers
- 46 Vision Volunteers

*"...the doctor cared so much and listened to me. He was the nicest doctor I have had in a very long time."
- a patient*

*"Thank you for providing excellent care and customer service. I recently lost my job and it was tough to ask for help. The staff was kind, helpful and smiling. Thank you!"
- a patient*

The Free Clinic of Southwest Washington Medical Program provides basic urgent health care clinics, vision clinics, health screenings (blood pressure, cholesterol, and glucose), children's immunizations, sports physicals and medication/prescription assistance to uninsured individuals in Southwest Washington.

In Clark County, over 47,000 individuals are uninsured - often due to job loss, the prohibitive cost of health insurance, or an employer who does not offer health insurance. Whatever the reason for being uninsured, many individuals without health insurance fear the cost of health care and will not seek help until their health condition becomes critical. The Free Clinic is able to offer much-needed services to individuals who might otherwise go untreated.

MEDICAL PROGRAM HIGHLIGHTS

- There were 9,205 patient visits in the medical program in 2009. This is a 26 percent increase over 2008.
- A new glaucoma program was introduced into the Free Clinic. This program provides a full annual exam, visual field results, and a quarterly pressure check for uninsured glaucoma patients. The program is a partnership with Vancouver Eye Care.
- Vision Services were expanded to four Monday evenings per month, doubling the number of vision patients seen at the Free Clinic.
- Kaiser Permanente staff held their annual day of volunteering on Martin Luther King Jr. Day. Forty-two patients were seen for acute care services and 48 patients were seen for vision services.
- An Urgent Care Clinic was opened on Friday mornings. Urgent Care services are now available 5 days a week.
- H1N1 vaccination clinics were made available to uninsured individuals.

VOLUNTEERS

Our visionaries, strategic leaders, and primary providers of patient care and services are our volunteers; they are the Free Clinic's most vital human resource. Since 1990, their compassion, commitment, and excellence enabled a dramatic expansion of services and helped thousands regain their health. Without volunteers, the Free Clinic could not achieve its mission.

Community Needs

DENTAL PROGRAM

The Free Clinic of Southwest Washington Dental Program provides care for children and adults. Services are provided in a mobile dental van. This van also travels to schools and community events in Clark County. Children receive cleanings, fluoride varnishes, oral education and restorative care. Adult dental services include fillings and extractions.

Dental Program Highlights

- There were 1,751 patient visits in the dental program in 2009. Fifty-one percent of the patient visits were children.
- The mobile dental van traveled to 41 schools and community events in Southwest Washington.
- The dental program implemented the Dental Access Program - a service that collaborates with local dentists to provide specialty dental care in their private offices for Free Clinic patients.

PROJECT ACCESS CLARK COUNTY PROGRAM

Project Access Clark County (PACC) is a program of the Free Clinic of Southwest Washington that coordinates donated specialty health care services for low-income, uninsured patients in Clark County. PACC strives to remove the financial barriers to specialty health care for low-income uninsured members of our community and to provide a quantifiable and efficiently organized structure in which physicians and health systems can donate health care services to those in need.

Project Access Clark County Highlights

- Project Access Clark County received 737 patient referrals during 2009. Of these, 434 patients were accepted into and enrolled in the PACC Program.
- 330 participating specialists and community health systems provided 1,197 appointments in 2009.

67 volunteer dentists, hygienists, and assistants provided quality dental care.

“My teeth have really been hurting me and I appreciate you all taking time out of your day to help me.”

- a patient

Four health systems and 41 percent of Clark County specialty groups donated high quality care for Project Access patients.

“My medical condition was life-threatening and without Project Access I was certain to have become worse.”

- a patient