

Free Clinic of Southwest Washington Annual Report Fiscal Year 2017—18



Our mission: Provide and facilitate access to free, compassionate, quality health care for children & adults who are otherwise unable to obtain such services.





Community Partnerships = Satisfied Clients & Patients

Our board of directors, staff, and volunteers listen carefully to the comments from our patients. This feedback helps to determine future improvements at the Free Clinic. This past year, 99% of the Free Clinic patients were highly satisfied with the care and service provided by nearly 500 volunteers and ten staff members. We are also pleased to report a successful launch of our newest program "Project Homeless Connect". Volunteer dentists and physicians provide mobile urgent care for individuals who are homeless and living adjacent to Share House in downtown Vancouver. On average, 20 patients are served at each clinic.



Our success is dependent on close collaboration with community partners, which include Vancouver Public Schools, SHARE, Vancouver Housing Authority, Healthy Living Collaborative, Clark County Public Health, PeaceHealth, Kaiser Permanente, Providence, Legacy, The Vancouver Clinic, local medical providers and dentists, and our partner safety net clinics.

As we look back over the past year, we would also like to recognize and thank Barbe West for her 10 years of successful service as Executive Director at the Free Clinic. She is now serving as Executive Director at the Southwest Washington Accountable Communities of Health (SWACH) and we wish her all the best in her new role.



We are so fortunate to live in a community that comes together to help those in need. Daily, we are inspired by the strength of our donors, volunteers, community partners and staff. Your continued belief and support in the Free Clinic's mission will ensure our ability to serve the residents of Clark County.

Ann Wheelock
Executive Director

Dawn Tolotti
President, Board of Directors

The Free Clinic of Southwest Washington began as an urgent care medical clinic one night a week. Today, it is the largest walk-in, urgent care free clinic in the state.

We evolve continually in our efforts to ensure that every member of our community has access to health care. Yet our vision remains the same: Compassionate Care - Always.

Our Services

- Urgent medical care
- Urgent dental care by appointment
- Children's preventive dental care
- Vision care
- Diabetes care
- Immunizations
- Health screenings
- Sports physicals
- Medication assistance
- Help patients find resources for basic needs
- Coordination of specialty care in the community

Our Values

- Respect all people.
- Ensure confidentiality at all times.
- Support positive working relationships.
- Provide quality and compassionate services.
- Embrace continuous improvement.
- Communicate openly and regularly.
- Teamwork: Be present, productive and supportive.

We invite you to visit us. Please call Pam Knepper at 360-313-1388 to arrange a tour. Enjoy a firsthand look at the excellent care provided by our dedicated volunteers.



Thank You, Major Donors!

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Gold Donors (\$74,999 - \$25,000)

Community Foundation for SW Washington

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Sam Beall Stewardship Society

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Amanda Whitcombe

Olivia Young

Donors in italics are active volunteers.



Financials: FY 2017-18 (July—June)

STATEMENT OF FINANCIAL POSITION JUNE 30, 2018

ASSETS

Current Assets:

Cash and Cash Equivalents	\$ 200,306
American Funds Investment Account	300,364
Vanguard Investment Account	165,445
Accounts Receivable	5,672
Pledges Receivable	30,000
Prepaid Expenses	<u>19,314</u>
Total Current Assets	\$ 721,101

Noncurrent Assets:

Endowment Investments	340,827
Equipment	474,358
Less: accumulated depreciation	(431,907)
Leasehold Improvements	597,736
Less: accumulated amortization	<u>(317,358)</u>
Total Noncurrent Assets	\$ 663,656

Total Assets \$ 1,384,757

LIABILITIES AND NET ASSETS

Current Liabilities:

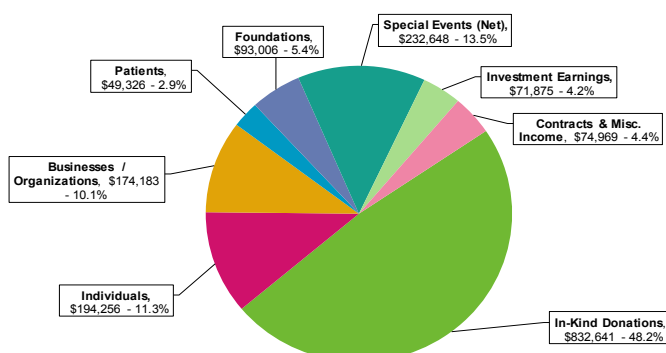
Accrued Payroll	\$ 19,740
Payroll Withholdings	883
Accounts Payable	2,874
Accrued Vacation Payable	<u>15,833</u>
Total Current Liabilities	\$ 39,330

Net Assets:

Unrestricted	
Available for General Operations	\$ 379,886
Board-Designated Reserves	100,000
Net Investment in Fixed Assets	<u>322,829</u>
Subtotal - Unrestricted	\$ 802,715
Temporarily Restricted	317,164
Permanently Restricted - Endowment	<u>225,548</u>
Total Net Assets	\$ 1,345,427

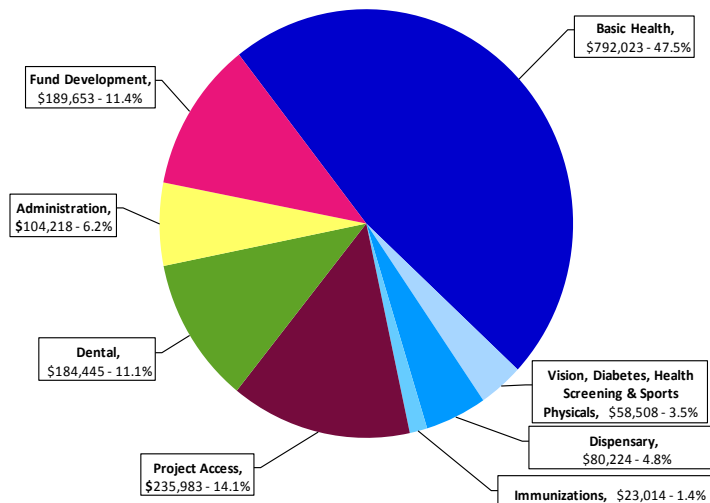
Total Liabilities and Net Assets \$ 1,384,757

Free Clinic of Southwest Washington
Operating Revenue by Source
For the 12 Months Ending 6/30/18
Total Revenue, Gains & Support: \$1,722,904



In-Kind Donations include volunteer professional services.

Free Clinic of Southwest Washington
Expenses by Program
For the 12 Months Ending 6/30/18
Total Expenses: \$1,668,068 (including in-kind)



The annual financial statements of the Free Clinic of Southwest Washington were audited by the accounting firm Michael J. Plymale, Inc., P.S., for the fiscal year ending June 30, 2018. The financial information has been prepared in conformity with generally accepted accounting principles. Complete copies of the annual audited financial statements are available for review on the website freeclinics.org. The Free Clinic of Southwest Washington complied, in all material respects, with compliance requirements.



The Fiscal Year by the Numbers

One vision:
Compassionate Care—Always

1:49

One FTE
for every 49
volunteers



6,947 patient visits

492
volunteers
gave
17,584
hours of care



\$642,000

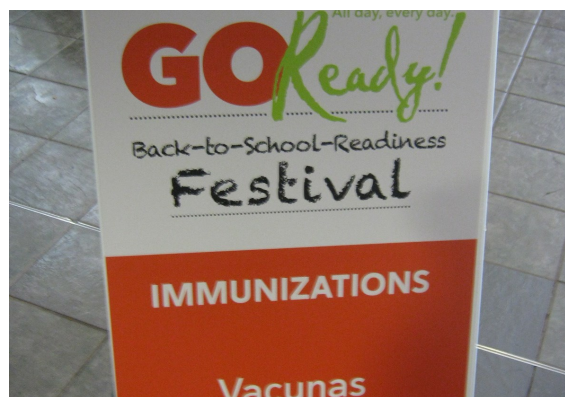


in donated services from
specialists and health
systems in our community.



99%
of patients

would refer family and
friends to the Free Clinic.
(Now we aim for 100%!)



Over 25
The Free Clinic
works with over 25
community
partners to help
those in need.



From our patients...



"I want to thank all of the volunteers at the Free Clinic. You are a wonderful team full of amazing, unique, and generous people."

— Kyla

"I want to thank the doctor who helped me out. She was super nice and helpful. She definitely made my day better."

— Mirna



"Thank you for bringing help and time to the people in need. We are very thankful for people like you. May this clinic always exist."

— Arlene

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Donate online
any time at
freeclinics.org

Keep up with us on social media!



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Vancouver, WA 98661
360-313-1390
Freeclinics.org