# Free Clinic of Southwest Washington Annual Report Fiscal Year 2018—19









### Celebrating 30 years of Compassionate Care-Always

The Free Clinic will soon achieve a remarkable milestone. In 2020, we will mark our 30<sup>th</sup> anniversary as a leader in providing free health care for the uninsured in Clark County. In 1990, the Free Clinic opened one evening a week for urgent medical care. One employee and 10 volunteers cared for patients. By contrast, in 2019 we held five basic health clinics each week, as well as walk-in access to specialty consultation clinics. In 2005, thanks to a generous community donor, a mobile dental clinic was established. Our dental program has grown to include referral access to community dentists and oral surgeons for specialty oral health care. Along with the clinic's 30<sup>th</sup> anniversary, in 2020 the Free Clinic's dental program will celebrate its 15<sup>th</sup> anniversary.



As patient visits increased at the Free Clinic, there was a growing need to provide higher-level specialty care for the uninsured. In 2009, Free Clinic physician volunteers reached out to their specialist peers in the community. As a result, there are now over 270 specialists and three health systems participating in the Free Clinic Project Access program, providing

services to patients who need complex care. These services range from surgeries to oncology.

Today, the Free Clinic is the largest walk-in, urgent-care free clinic in the state of Washington. Based on the needs of the community, our services have expanded to include vision care (ophthalmology and optometry), medication assistance, and a patient-centered diabetes management program. We assist patients in securing basic community services to improve their health, as well as in enrollment in Medicaid when they are eligible.

Our success is dependent on close collaboration with community partners, which include Vancouver Public Schools, SHARE, Clark County Food Bank, The Community Foundation for Southwest Washington, Clark County Public Health, PeaceHealth, Kaiser Permanente, Providence, Legacy, The Vancouver Clinic, local medical providers and dentists, and our partner safety net clinics.



The Free Clinic has successfully met new community needs over its long history. We are dedicated to ensuring that the Free Clinic is ready to handle our community's unmet health needs as they arise in the future. This takes a team of dedicated and empowered volunteers, leaders and staff. Especially important is our allied community of donors who support all that we do. We thank those who have contributed to this organization over the past 30 years, and encourage you to continue your support as we prepare to meet the challenges of the next 30 years.

The Free Clinic of Southwest Washington began 30 years ago as an urgent care medical clinic one night a week. Today, it is the largest walk-in, urgent care free clinic in the state of Washington.

We evolve continually in our efforts to ensure that every member of our community has access to health care. Yet our vision remains the same: Compassionate Care - Always.

### **Our Services**

- Urgent medical care
- Urgent dental care by appointment
- Vision care
- Diabetes care and selfmanagement
- Medication assistance
- Helping patients find resources for basic needs
- Coordination of specialty care in the community

### Our Values

- Respect all people.
- Ensure confidentiality at all times.
- Support positive working relationships.
- Provide quality and compassionate services.
- Embrace continuous improvement.
- Communicate openly and regularly.
- Teamwork: Be present, productive and supportive.

We invite you to visit us. Please call Pam Knepper at 360-313-1388 to arrange a tour. Enjoy a firsthand look at the excellent care provided by our dedicated volunteers.

Ann Wheelock Executive Director

an Wheelely

Javin Tobti

Dawn Tolotti President, Board of Directors



### Thank You, Major Donors!

Platinum Donor (\$75,000+) PeaceHealth

Gold Donors (\$25,000 - \$74,999)

Kaiser Permanente

Oregon Community Foundation

Silver Donors (\$10,000 - \$24,999)

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The Vancouver Clinic

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Donors in italics are active volunteers.

Amounts are based on donations received July 1,

2018 through June 30, 2019.



# Financials: FY 2018-19 (July—June)

### STATEMENT OF FINANCIAL POSITION JUNE 30, 2019

### **ASSETS**

Current	Assets:
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Subtotal-Unrestricted

**Total Net Assets** 

Temporarily Restricted

Total Liabilities and Net Assets

Permanently Restricted—Endowment

Cash and Cash Equivalents	\$189,366
American Funds Investment Account	315,108
Vanguard Investment Account	174,371
Accounts Receivable	6,921
Prepaid Expenses	17,785
Total Current Assets	\$703,551
Noncurrent Assets:	
Endowment Investments	\$383,375
Equipment	417,598
Less: accumulated depreciation	(382,355)
Leasehold Improvements	597,736
Less: accumulated amortization	(337,532)
Total Noncurrent Assets	\$678,822
Total Assets	<u>\$1,382,373</u>
LIABILITIES AND NET ASSETS	
Current Liabilities:	
Accrued Payroll	\$ 15,135
Payroll Withholdings	2,061
Accounts Payable	4,717
Accrued Vacation Payable	7,423
Total Current Liabilities	\$ 29,336
Net Assets:	
Unrestricted	
Available for General Operations	\$491,427
Board-Designated Reserves	100,000
Net Investment in Fixed Assets	295,447
	6000.074

The annual financial statements of the Free Clinic of Southwest Washington were audited by the accounting firm Michael J. Plymale, Inc., P.S., for the fiscal year ending June 30, 2019. Complete copies of the annual audited financial statements are available for review on the website freeclinics.org. The Free Clinic of Southwest Washington complied, in all material respects, with compliance requirements.

\$882,874

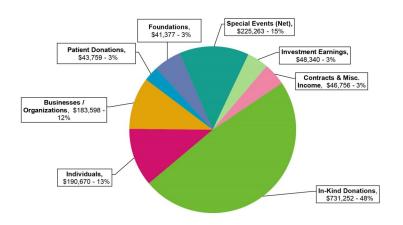
227,590

238,573

\$1,353,037

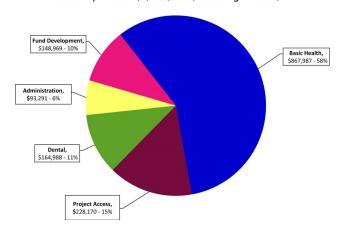
\$1,382,373

Free Clinic of Southwest Washington Operating Revenue by Source For the 12 Months Ending 6/30/19 Total Revenue, Gains & Support: \$1,511,015



In-Kind Donations include volunteer professional services.

Free Clinic of Southwest Washington Expenses by Program For the 12 Months Ending 6/30/19 Total Expenses: \$1,503,405 (including in-kind)





# The Fiscal Year by the Numbers

One vision:
Compassionate Care—Always

1:50
One FTE
for every 50
volunteers





6,258 patient visits

Over 450 active volunteers gave

15,824

hours of care



## Over \$600,000



in donated services from specialists and health systems in our community.



99% of patients

would refer family and friends to the Free Clinic. (Now we aim for 100%!)



# Over 25 The Free Clinic works with over 25 community partners to help those in need.



### From our patients...



"This has been the most positive and compassionate experience we've ever had. Thank you for the quality care and kindness."

- Kenneth & Debra

"You go above and beyond what most clinics do. Kudos to all the staff at the Free Clinic of Southwest Washington. You've got a special team."

Paul





"Dr. Susan Davis made my first experience at the Free Clinic amazing! God bless you and all your staff. You are doing an amazing job caring for the people in need."

Skylar

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Donate online any time at <u>freeclinics.org</u> Keep up with us on social media!





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